

VISTA LODGE INC

Terms and Conditions

General Policy:

- The Guest shall indemnify and hold Owner free and harmless of any injury, death, or personal property loss.
- Free Wi-Fi is included for our Guests.
- A Safe is provided for your convenience. Please read the directions carefully. Should the Owner need to open the safe for the Tenant for any reason, there will be a \$20.00 fee applied.
- Cameras are in place for the security of our Guests.
- Owner reserves the right to modify or make changes to these Terms and Conditions without notice.
- Any breach of these terms and conditions will result in an immediate termination of contract and/or possible added expenses to your credit card.
- Quiet hours are from 10 pm to 7 am daily.
- Please be respectful of other Guests

Grounds Policy:

- Free Parking
- No parking in the grass.
- Speed limit is 5 miles per hour
- Please pick up all garbage and dispose of properly. A dumpster is there for your convenience.
- No outdoor fires are permitted.

Payment/Reservation/Cancellation Policy:

- The full amount will be charged upon booking. There are no refunds for cancellations made within 30 days of your scheduled arrival.

Check In/Check out Policy:

- Check in time is 4:00 pm / Check out time is 11:00 am. Please be prompt with these hours as our housekeeping staff needs ample time to clean the units before the next guests' arrival.
- One hour before check in on your arrival date, a code for the Front door and Unit # will be emailed to you. *Please do not lose this information.*

Occupancy Policy:

- The Unit rates are for double occupancy. There will be an additional charge of \$10.00 per night per person, maximum 4 people, per unit.

Pet Policy:

****YOU MUST CALL US DIRECTLY TO MAKE THIS RESERVATION, EXTRA FEES MAY APPLY****

- This is a dog-friendly facility. One dog per unit is allowed.
- An additional charge of \$20.00 per night will be charged.
- Dog must be on a leash at all times.
- Guest is responsible for any damages your dog may have caused.
- Guest is responsible for cleaning up after their dog and dispose properly in the dumpster.
- Dog cannot be left alone in the unit at any time.
- Dog must stay off of all furnishings at all times.
- If there are signs of dogs on furnishings, there will be an additional charge of \$100.00 for extra cleaning and odor mitigation.

Smoking Policy:

- We do not permit smoking or burning of **ANYTHING** inside any of our units.
- Smoking is allowed outside and cigarette butts must be disposed of properly.
- There will be a \$100.00 charge if there are signs or smells or any type of burning inside the unit. This is to cover extra cleaning and odor mitigation.

Cleaning Policy:

- The unit will be cleaned and ready for your arrival.
- There is no daily cleaning service and cleaning will be done after each checkout.
- Guest is responsible to remove all food and drinks and to clean and stow all dishes and kitchen utensils
- A \$25.00 fee will be charged if the above conditions are not met.

Damage/Liability Policy:

- The Guest is responsible for the care of the premises, furnishings, décor & linens. Any items that are damaged or missing, the tenant will be responsible for the charge of 120% of the replacement value. Please report all damages.

Thank you for your cooperation!

Please enjoy your Stay!